

# EMERGENCY MOBILE SERVICE TECHNICIAN

Techs are the wave of the future - here's how they make it happen every day

COX AUTOMOTIVE MOBILITY / FLEET SERVICES



## WHAT WE DO

1. Communicate daily with management and support team via email, Microsoft Teams chat, or phone.
2. Perform preventive maintenance on trucks and trailers in primarily unscheduled/emergency situations.
3. Diagnose, adjust, and repair various types of truck or trailer equipment including but not limited to, electrical/brake/cooling systems, hydraulic systems, starters/alternators, fan clutches, engine electronics, power steering systems, engines (gas and diesel), transmissions (manual and automatic), clutches, differentials, aluminum and chem-lite, and/or air lines in primarily unscheduled/emergency situations.
4. Ensure compliance with DOT, organizational safety, health, and environmental policies and regulations to maintain a culture of safety and compliance.
5. Perform DOT inspections and the necessary repairs to trucks or trailers.
6. Document inspections, parts used, and repairs, replacements, and/or maintenance services performed.
7. Operate and maintain company-issued service truck.



## WHAT'S REQUIRED

- Valid Driver's License and must meet Cox Automotive Mobility minimum driving qualification standards
- Valid DOT Medical Card or ability to pass DOT Physical
- Minimum of 1 year of experience as a Diesel Technician on Class 6-8 types of vehicles or an equivalent combination of technical education/certifications/skills/experiences
- Must supply own hand tools that are adequate to perform job functions
- Proficiency in using information technology
- Ability to obtain DOT Inspection Certification - Minimum 1 year DOT Inspection experience
- Ability to obtain Brakes Certification - Minimum 1 year of experience with air brakes inspections
- Ability to work extremely flexible hours according to customer needs and emergencies



## WHAT MOTIVATES US

1. "I like having the opportunity to manage myself and my truck when I'm out on the road. I treat my truck and my time like it's my own company, and that's how I stay successful. You need to be willing to take ownership of your work and your output to produce the best quality work possible."
2. "It's all about building relationships with people in the company, especially the leaders. Having better quality relationships and more connections throughout the organization makes it easier to find help when I'm on the job. Because of these connections, I am shown respect by leadership, and I'm trusted to get the job done."



## HOW WE DO IT

- Mechanical Knowledge
- Vehicle and Trailer Maintenance
- Safety Focus
- Customer Focus
- Attention to Detail
- Self-Management
- Creative Thinking
- Stress Tolerance
- Situational Awareness
- Flexibility



## HOW WE SHOW UP

EMS Techs embody the Empowered People Principles of Cox Automotive. We:

1

### Make It Happen Today:

Take responsibility for persistently pursuing goals and delivering results.

2

### Improve and Grow:

Drive personal development journeys and never stop learning.

3

### Partner for Success:

Intentionally collaborate with others to achieve shared success.