

Dealertrack Credit Application Portal - Backup and Disaster Recovery Executive Summary

As of the SOW Effective Date, Dealertrack's production facility is hosted in Piscataway, New Jersey, and its disaster recovery facility is located in Waltham, Massachusetts. The Disaster Recovery implementation provides all the capability required to run the Dealertrack web site in the event of a disaster at the Production facility.

Each of the Production and Disaster Recovery implementations provides redundant Internet connections, UPS, generators and security measures that are required by a mission critical operation. Dealertrack has added redundant load balancers, switches, firewalls and servers with automatic switchover within the environments in the event of a failure.

Dealertrack will continue to maintain Production and Disaster Recovery capabilities within datacenters in the continental USA. Such data centers will have independent reviews and appropriate certifications attesting to the physical and environmental controls of the facilities. These reviews will be documented in a SSAE 16 Type II report which is and will be available upon written request.

If a true disaster has occurred (defined as the physical destruction of the web site or major disruption of critical services required for site operation) the disaster recovery plan will be invoked immediately. In the event of a prolonged site outage of eighteen (18) hours or greater, Dealertrack will switch the production operations to the disaster recovery environment; provided, that, the switch to the disaster recovery environment will, in Dealertrack's reasonable discretion solve the reason for such prolonged site outage.

All Dealertrack Financial Institutions will be notified and kept informed of the situation using the current problem escalation procedures.

The disaster recovery plan will be updated accordingly as changes to the site are implemented. Dealertrack plans on conducting a disaster recovery test on an annual basis to validate that the plan can be reliably executed in the event of a disaster.