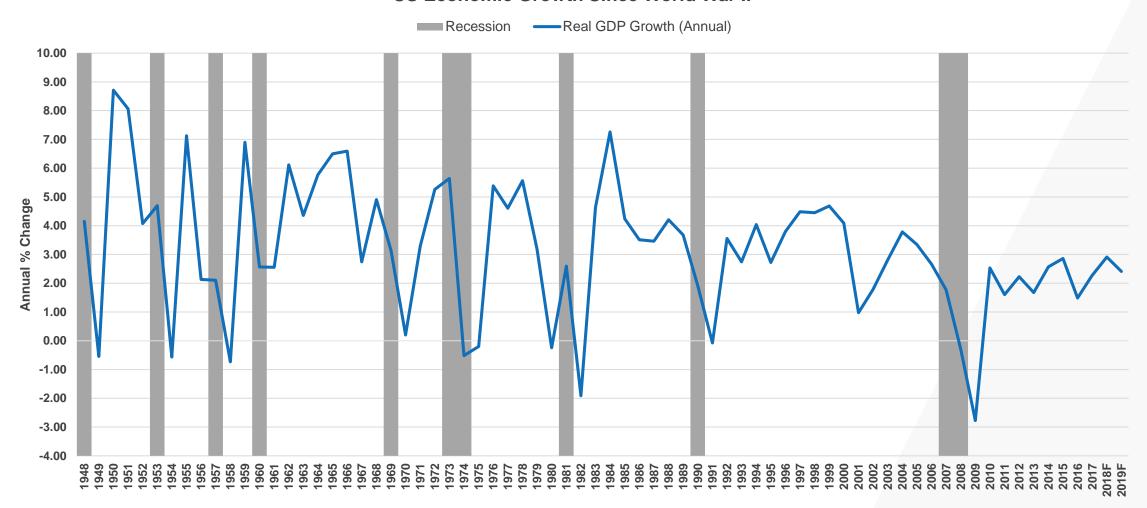


Economic Expansion Peaks In 2018



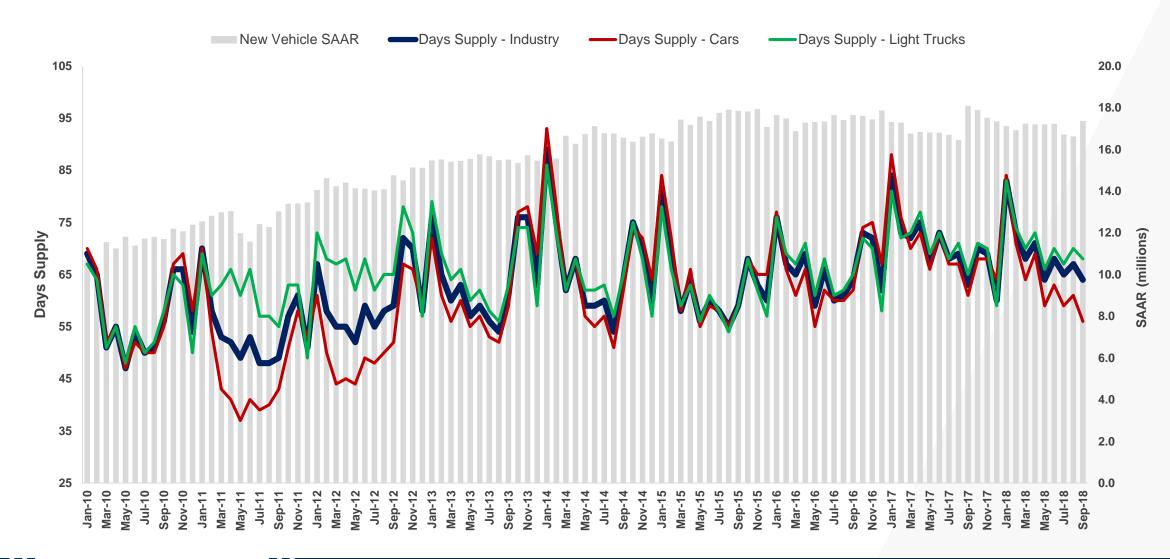


Auto Market Growth Is Plateauing With Used Still Gaining



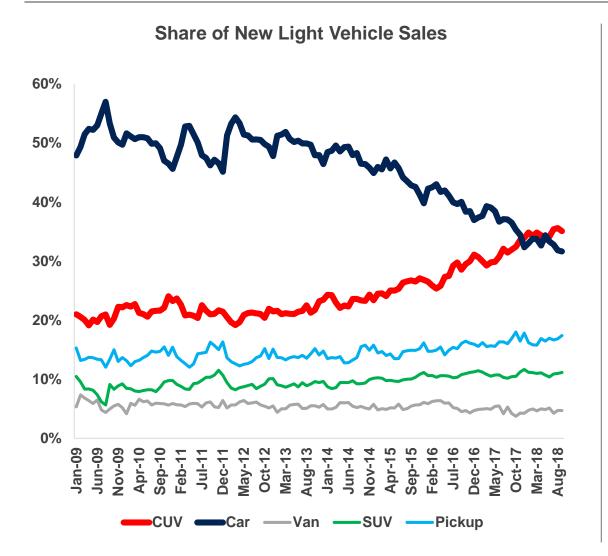


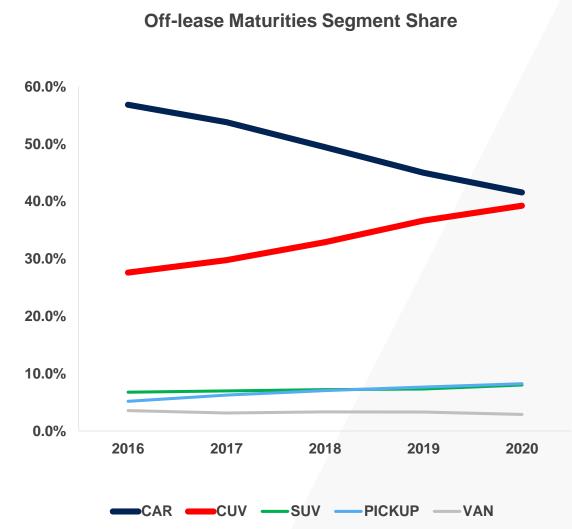
The New Vehicle Market Had Been In A Healthier Position



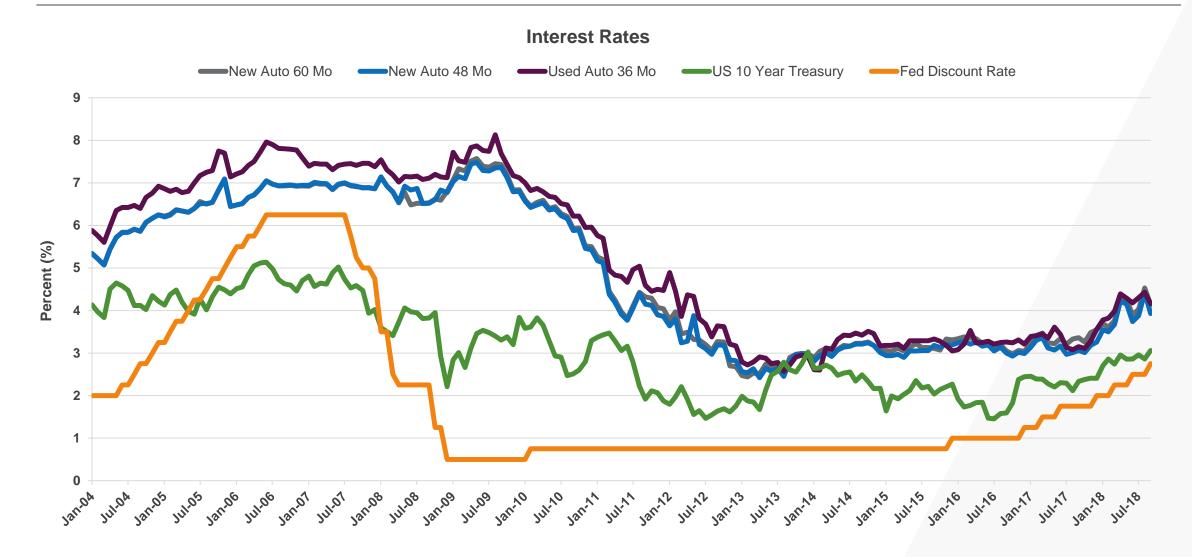


The CUV Continues Its Rise But Will Face More Nearly-new Competition

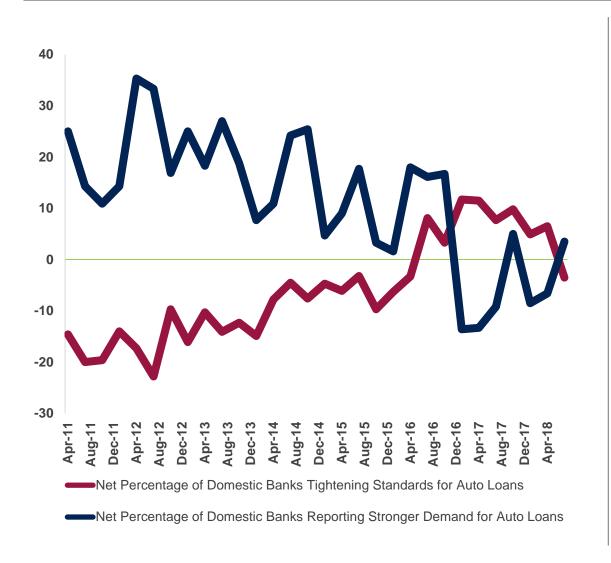


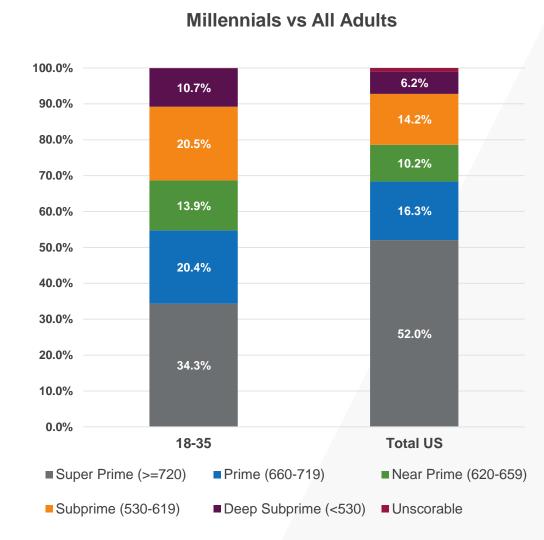


"Best Available" Auto Rates Now Up More Than 100 Basis Points



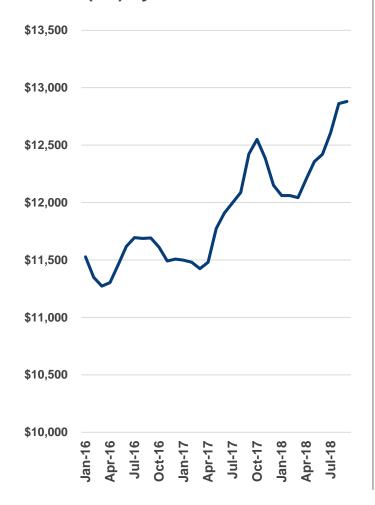
Credit Access Stopped Tightening After 8 Straight Quarters, But...



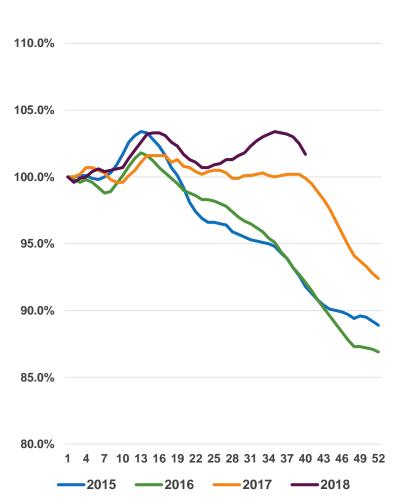


Abnormal Summer Appreciation In Used Car Values

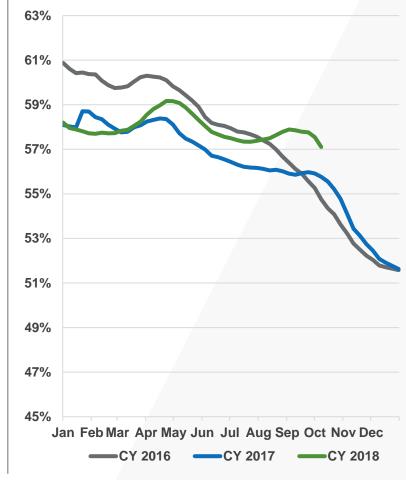
Manheim Used Vehicle Value Index \$ (SA) by Month 2016-2018







Retention Values On 1 to 3 Year Old Models



What Are The Factors Holding Back Your Business?

		Q3 '18	Q2 '18	Q3 '17
1	Limited Inventory	38%	36%	34%
2	Market Conditions	37% 🖊	43%	43%
3	Credit Availability for Consumers	35%	36%	34%
3	Competition	35% 👚	28%	34%
5	Expenses	29% 👚	25%	30%
6	Interest Rates	17%	16%	7%
7	Consumer Confidence	16%	15%	18%
8	Consumer Transparency in Pricing	15%	14%	11%
9	Staff Turnover	12%	11%	11%
10	Credit Availability for Business	9%	9%	11%
11	Regulations	7% 🖊	12%	11%
11	Dealership Systems/Tools	7%	7%	6%
13	Too Much Retail Inventory	5% 🖊	7%	9%
13	OEM Mandates/Restrictions	5%	6%	5%



Significant decrease vs previous quarter



Significant increase vs previous quarter



The US Market Is Heavily Dependent On A Complex Global Supply Chain



