June 16, 2020

## COVID-19 AUTO MARKET UPDATE

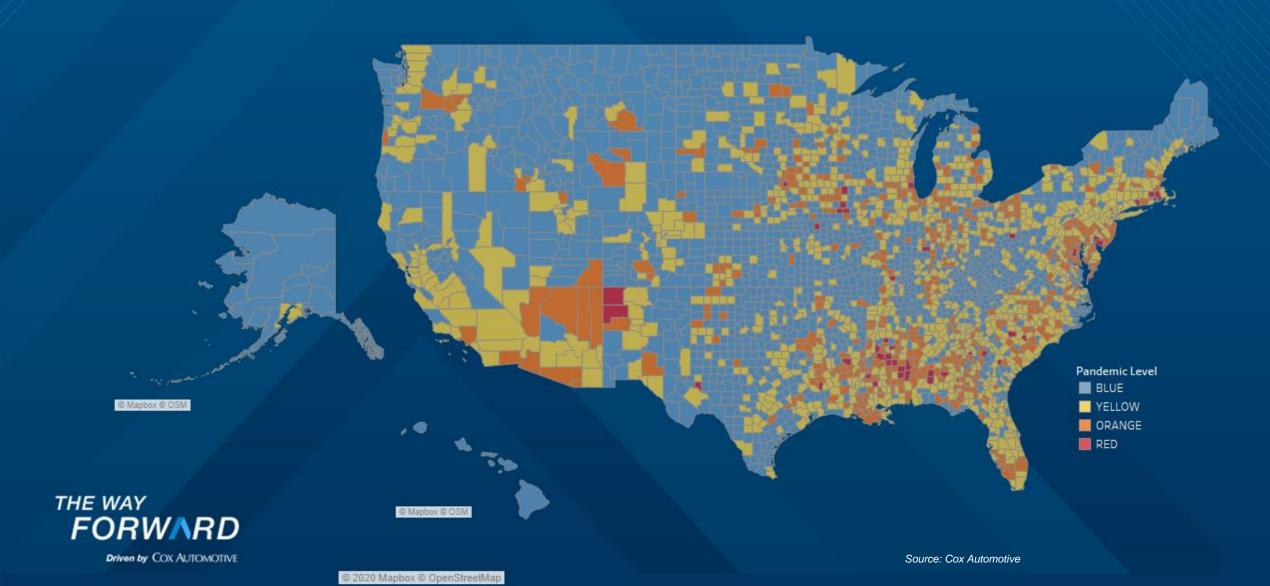


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Jonathan Smoke

Chief Economist, Cox Automotive

### COVID-19 LOCAL IMPACT ASSESSMENT



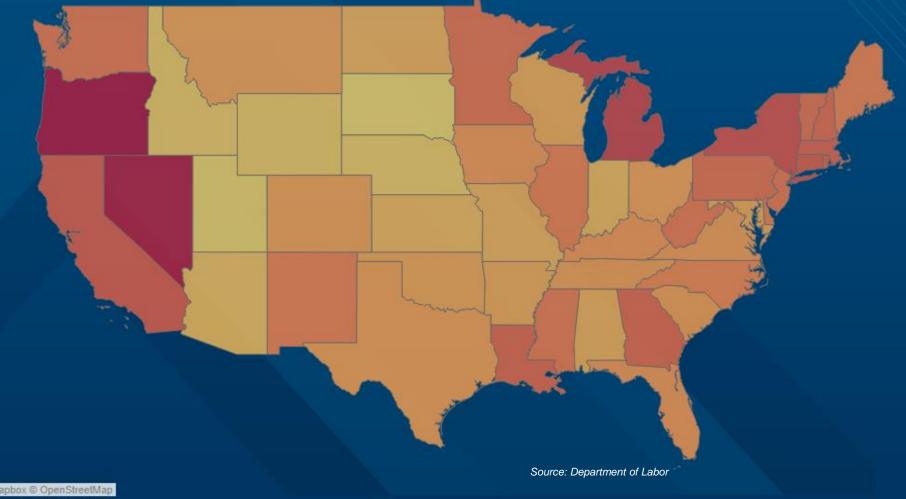
### CONTINUING CLAIMS AT 20.1 MILLION NATIONALLY

Data as of June 11, 2020

Continued Claims % of Jobs by State

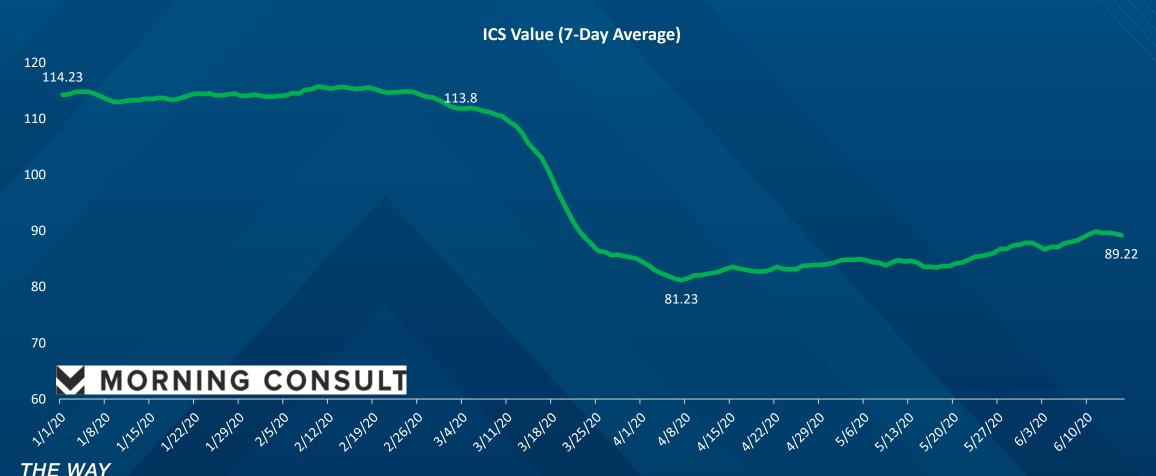
Note: Insured Unemployment For Week Ended May 30



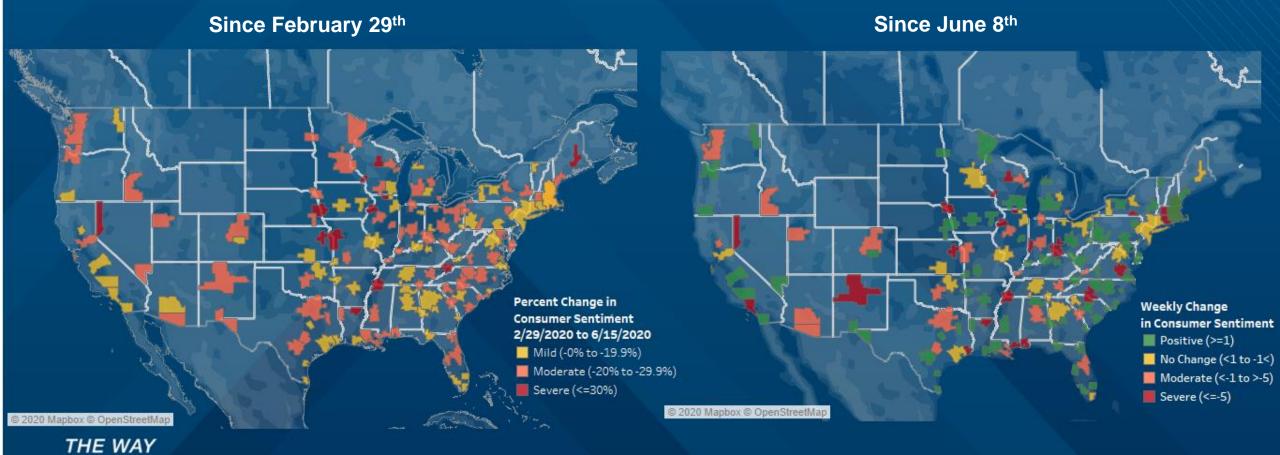


#### CONSUMER SENTIMENT AGAIN VOLATILE LAST WEEK

Morning Consult's Index of Consumer Sentiment on Monday was down 21% since February 29



# CONSUMER SENTIMENT VARIES ACROSS MAJOR MARKETS



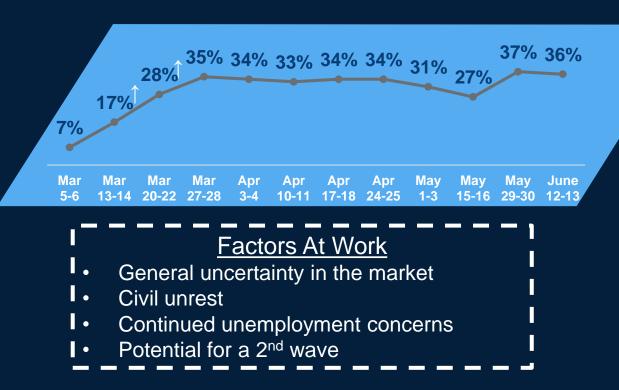
Source: Morning Consult

FORW^RD

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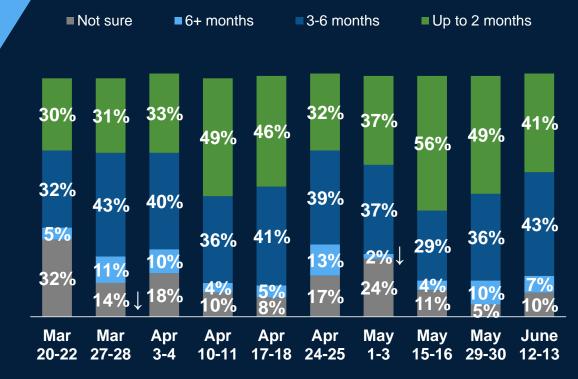
#### A very chaotic environment keeps purchase delays high...

#### **Delaying Vehicle Purchase/Lease\***



## **Anticipated Delay in Vehicle Purchase\*\***

(among those planning to delay purchase)



\*Among 6-month auto intenders

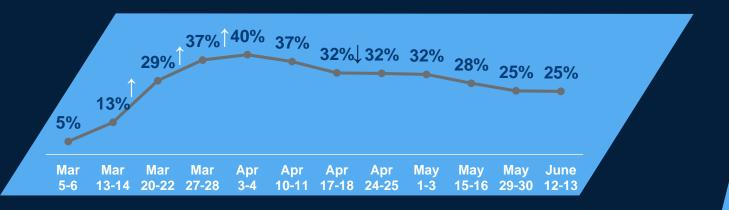
Q10. Have you done, or do you think you will do any of the following because of the coronavirus? \*Note: Added "have done" in Wave 4 Q17a1. How do you anticipate the coronavirus will change the timing of when you purchase or lease a vehicle, if at all?

<sup>\*\*</sup>Among 6-month auto intenders who will delay purchasing/leasing a vehicle

#### ... and flattens the decline in service delays

#### **Delaying Vehicle Service/Repair\***

(% consumers that said "Yes")



Types of Vehicle Service/Repair Being Delayed\*\*

95%

are delaying vehicle maintenance\*

**52%** 

are delaying vehicle repair\*

Q10. Have you done, or do you think you will do any of the following because of the coronavirus? \*Note: Added "have done" in Wave 4 Q18b. What type(s) of vehicle service/maintenance have you delayed or plan to delay?



<sup>\*</sup>Among vehicle owners

<sup>\*\*</sup>Among those who would delay vehicle service

#### Consumers are expecting to find a "deal"



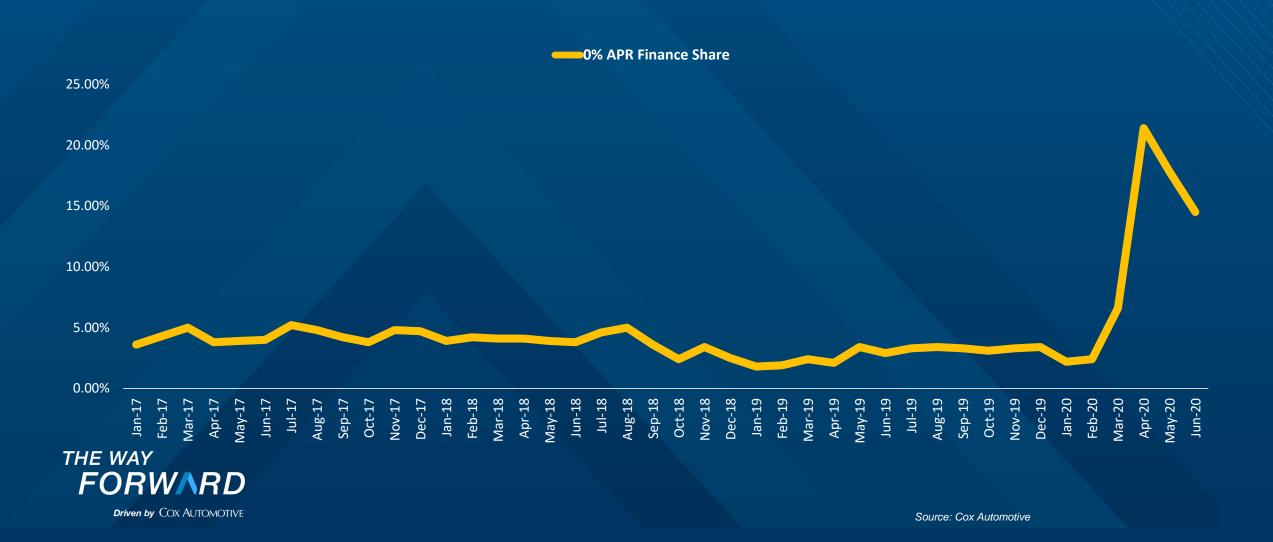
## Type of "Favorable Terms" Shoppers Expect to Receive\*



\*Among 6-month auto intenders

Q17a6. In which of the following areas do you feel you would get more favorable terms given the spread of the coronavirus and its impact on the current economy?

#### ZERO PERCENT FINANCING CONTINUES DECLINE



#### NEW SALES NOW HAMPERED BY SUPPLY

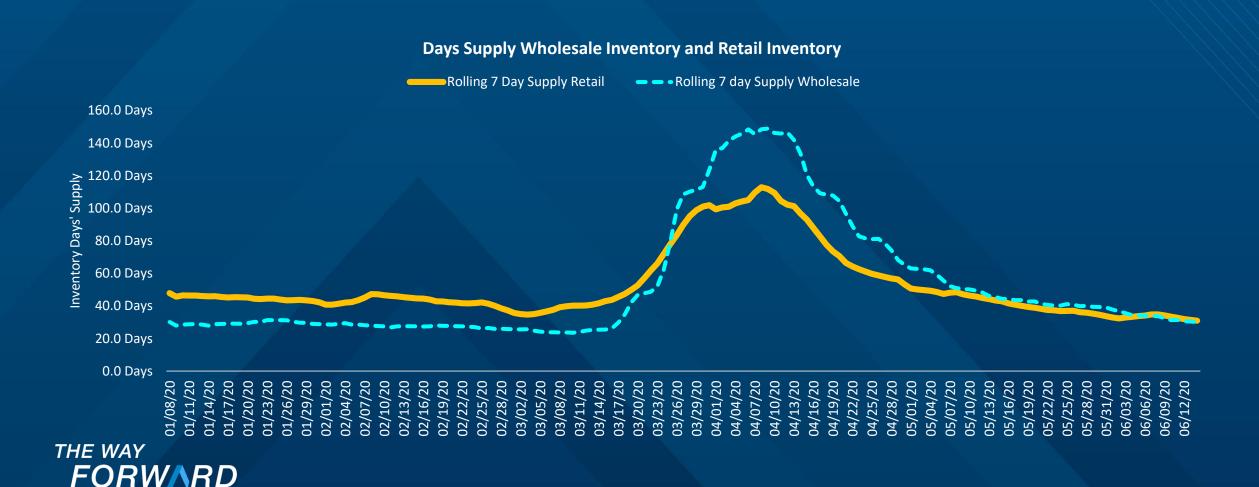
#### **New-Vehicle Industry Stock**





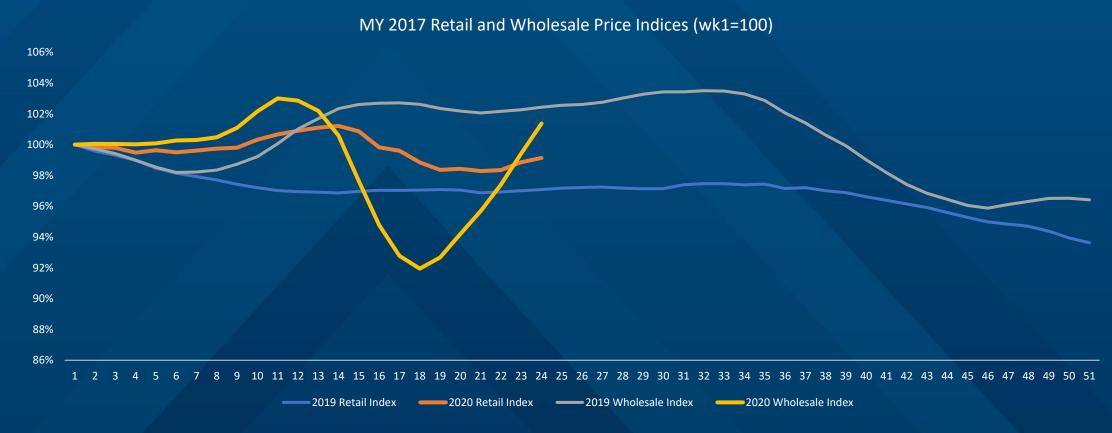
#### USED INVENTORY DOWN TOO

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Source: Cox Automotive

## WHOLESALE PRICES ARE NOW HIGHER THAN START OF THE YEAR





# SALES IMPACT VARIES BY DMA AS EVIDENCED BY UNIQUE CREDIT APPS



#### COX AUTOMOTIVE LEADING INDICATORS

- Through Saturday, leads on Autotrader were up 49% y/y and on Kelley Blue Book up 45%
- Dealer.com continues to see both New and Used Vehicle Form Submissions outperform, with new losing some momentum but used accelerating
- Dealertrack unique credit applications on same-store basis were up 4% y/y last week, which
  was the best week since the end of January
- **Xtime** saw a 13% decrease y/y last week in consumers having their cars serviced, which was an improving trend



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