

BRAND WATCH

NON-LUXURY SEGMENT TOPLINE REPORT

3rd Quarter 2021





BRAND WATCH Q3 2021 KEY TAKEAWAYS



Hyundai Makes Great Strides

For the first time since 2012, Hyundai became the 5th Most Considered Brand in the Non-Luxury market.



Dodge Wins Performance

Dodge was the top ranked brand for Driving Performance, led by high ratings for the Charger and Challenger.



Electrified Consideration Reaches New Peak

Nearly 1 in 4 in-market New shopper considered an alternative fuel vehicle in Q3.



BRAND WATCH: NON-LUXURY CONSIDERATION

In Q3 2021, inventory frustrations, stemming from the chip shortage, continued to plague the industry and hampered sales. Compared to other non-luxury competitors, Korean brands fared better in sales and consideration. Hyundai saw the biggest lift in consideration since Q2, surpassing Subaru.

Kia Telluride became one of the top 10 most considered model for the first time.

Toyota on a 3-Year Winning Streak

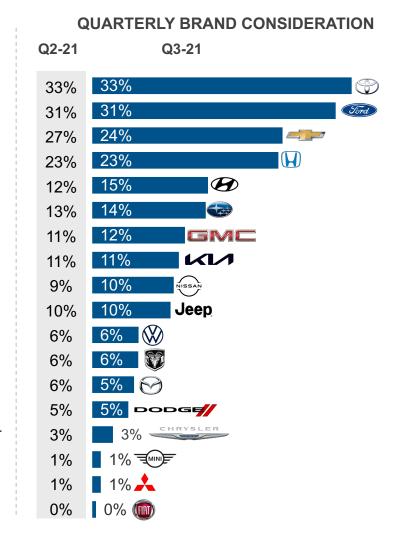
- Toyota continued its reign as the most considered non-luxury brand for 3 consecutive years. Its diverse model line helped secure its lead.
- In Q3, RAV4 and Tacoma saw solid growth in consideration; Camry slipped.

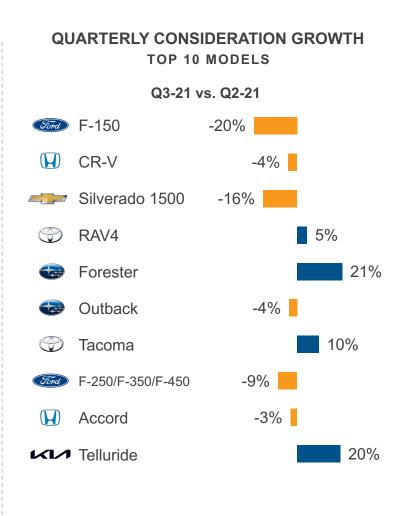
Hyundai Achieved Top Gains

- Hyundai's 3-point increase elevated its ranking to No. 5, a first since 2012.
- The lift in consideration was driven by growth for Elantra and incremental gains for the new Santa Cruz.

Chevrolet Tumbled

Chevrolet consideration softened by 3
points, the largest decline among the nonluxury brands. The drop was the result of
slowing consideration for Silverado and
Tahoe.







Source: KBB Brand Watch Survey, Q3 2021

A CLOSER LOOK: NON-LUXURY SEGMENT CONSIDERATION

OEMs shifted their production strategy to prioritize chip allocations to top-selling segments like SUVs and Pickups. SUV consideration rebounded after a dip in Q2. Pickups were recovering after reaching peak level in Q2 2020, when truck incentives were most enticing.

QUARTERLY SEGMENT CONSIDERATION



ar	









33%	35% ▲
Last Qtr.	Last Year



Last Qtr.	Last Year	
5%	5%	

SUV Rebounded

- SUVs were on the upswing again in Q3 with all Asian models in the Top 5.
- Kia Telluride debuted on the list and edged out Ford Explorer.

TOP 5 SUVs



Last Qtr.

64%











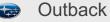


RAV4

65%









TOP 5 PICKUPS









Silverado 1500









F-250/F-350/F-450





1500

TOP 5 CARS

























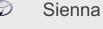


TOP 5 MINIVANS









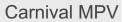
















Pacifica Hybrid

Trucks on Par with Cars

Pickups and Cars were on equal footing in Q3 with the latter declining YoY. Pickups can potentially lead with increased availability and more electrified trucks like the Ford F-150 Hybrid and Lightning, Ford Maverick Hybrid, and GMC Hummer EV hitting the market.

▲ ▼ indicate significant % change Q/Q

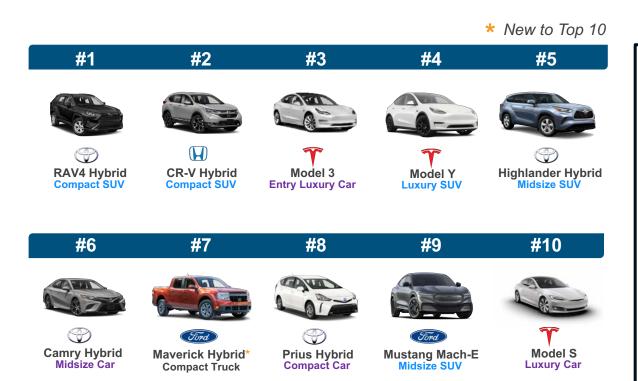
Last Qtr. = Q2-21, Last Year = Q3-20 Interpretation Example: 66% of non-luxury shoppers consider non-luxury SUVs



TOP 10 CONSIDERED ELECTRIFIED MODELS & OVERALL CONSIDERATION

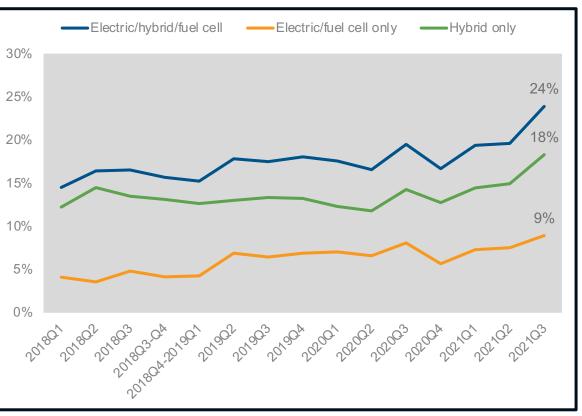
For the first time, nearly 1 in 4 in-market New shoppers considered electrified vehicle in the third quarter. The Ford Maverick was the first hybrid truck to enter the Top 10. EV consideration likely will accelerate as new and redesigned entrants hit showrooms, like Chevrolet Bolt EUV, Rivian R1S, BMW i4, Audi Q4, Ford F-150 Lightning, Nissan Ariya, and more.

QUARTERLY TOP CONSIDERED ELECTRIFIED MODELS



(*new models vs. Q2 2021)

Overall Quarterly Consideration Trend

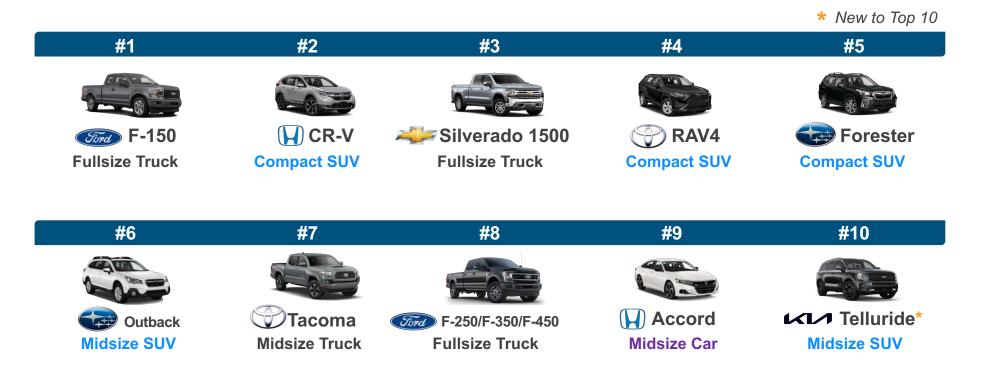




TOP 10 CONSIDERED MODELS: NON-LUXURY SHOPPERS

Half of the Top 10 were SUVs with Compact SUVs leading the charge. Kia Telluride reached the Top 10, a first time for any South Korean model to achieve this. Subaru Forester gained traction in Q3 and re-entered the Top 10, which helped Subaru brand consideration improve.

TOP 10 MODELS



TOP 10 IN Q3-21

Trucks Maintained Strong Presence

 Although consideration for Ford F-Series and Chevrolet Silverado 1500 slightly declined in Q3, they held onto the No. 1 and No. 3 spots, respectively.

(*new models vs. Q2 2021)

FACTORS DRIVING NON-LUXURY CONSIDERATION

Factors rankings have remained largely unchanged over the past five years. However, Affordability became less important over time despite rising prices, driven by the inventory challenges. Most other factors have become more essential to the Non-Luxury shoppers.

R Q3-16	A N K Q3-21	FACTOR	IMPORTANCE	TOP RANKED BRAND	#2	#3
1	1	Durability/reliability	82%			
2	2	Safety	70%			
4	3	Driving comfort	64%▲	3		
3	4	Affordability	59%▼		H	
5	5	Driving performance	56% ▲	DODGE//		
6	6	Reputation	47% ▲			
7	7	Fuel efficiency	46%		Θ	\mathcal{B}
8	8	Interior layout	39% ▲		Θ	H
9	9	Technology	37% ▲			
10	10	Exterior styling	34%▲		DODGE/	Θ
11	11	Ruggedness	29% ▲	3	Jeep	
12	12	Prestige/sophistication	on 10%	8		

- Honda regained strength after a 3-year slump, likely impacted by safety advancements made with Honda Sensing Features. Honda Quality Cycle was implemented to continuously enhance quality at every stage of product development.
- Honda placed as top brand in 4 categories: Durability/Reliability, Reputation, Fuel Efficiency, and Technology. It took second in Safety, Driving Comfort, and Affordability, and third in Interior Layout.

Dodge Recognized for the First Time

 Dodge ranked as No. 1 for Driving Performance in Q3, led by outstanding ratings for the Charger and Challenger. Its bold styling edged out GMC for the No. 2 spot in Exterior Styling.

Ram Topped the Leaderboard Again

• In Q3, Ram led 4 categories: Driving Comfort, Interior Layout, Exterior Styling, and Ruggedness. Most times when Pickup intentions were robust, Ram imageries strengthened.

^{▲ ▼} indicate significant % change from Q3-16 vs. Q3-21



Honda Regains Momentum

WHAT IS BRAND WATCHTM?

Brand Watch, a **shopper perception study**, reveals trends in **vehicle consideration** among new car consumers and **factors that influence purchase decisions**.

Brand Level Study
135,000+ interviews since 2007



BRAND WATCHTM



Model Level Study 84,000+ interviews since 2012

Captures brand and model consideration & familiarity among new car shoppers

Tracks 12 factors important to shoppers across all segments and models

Respondents are in-market for a new vehicle and recruited from KBB.com

WHAT CAN BRAND WATCH™ DO?

Support the Cox Auto sales team and clients in strategizing vehicle launch plans and key messaging

What is important to consumers when shopping for a new vehicle

How brands and models perform on factors most important to shoppers within and across segments

Measure **OEM brand equity**





BRAND WATCH TOPLINE

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