

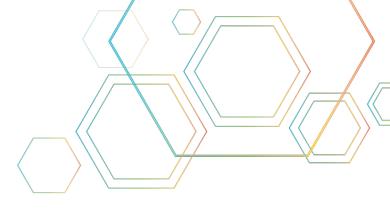


Rebecca Rydzewski

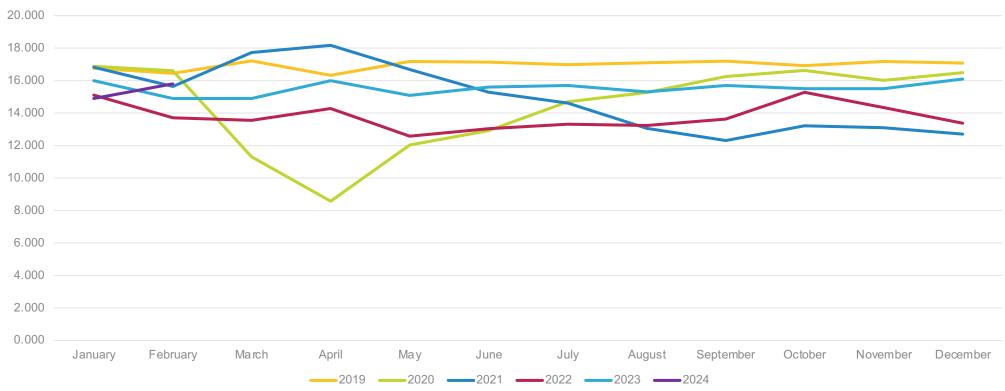
Research Manager

New-Vehicle SAAR | SAAR Soared in February

SAAR hit 15.8 in February, up from 14.9 in January



Monthly Light Vehicle Sales SAAR (millions)



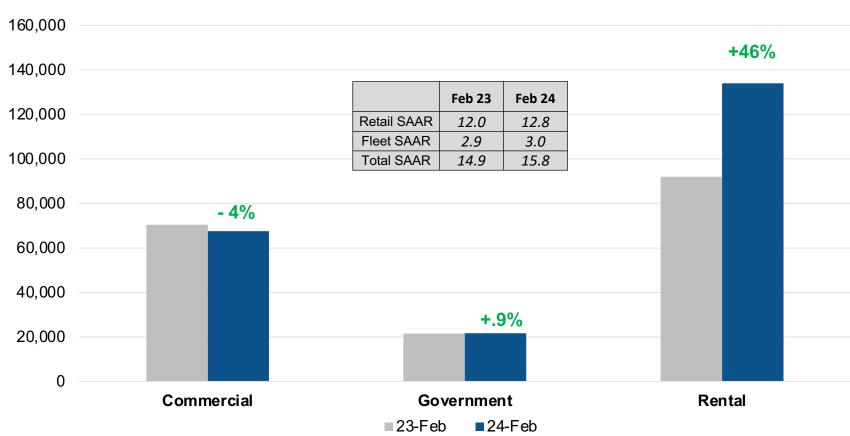


Fleet Sales | Sales up 10% in February

December's SAAR was revised upward



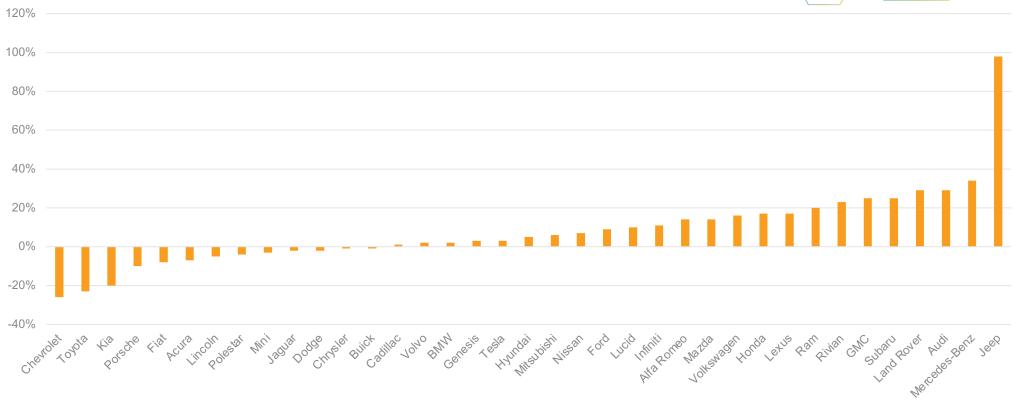
New Sales by Fleet Channel



YTD Brand Sales | Jeep Big Winner YTD



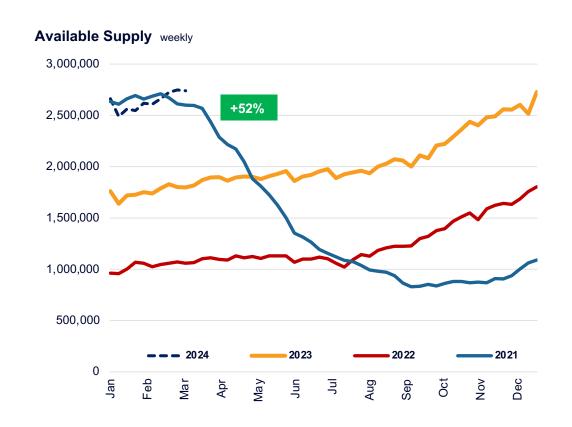
Sales Change: YTD February 2024 vs YTD February 2023

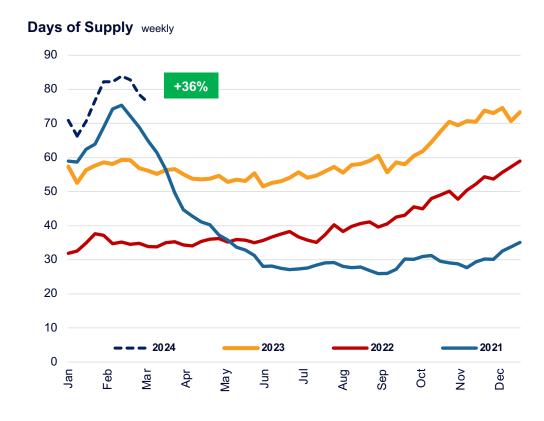




New Vehicle Inventory | Now Up 52% From Last Year

Currently 942K more units than last year, Days of Supply at 76.1 Days +36% y/y





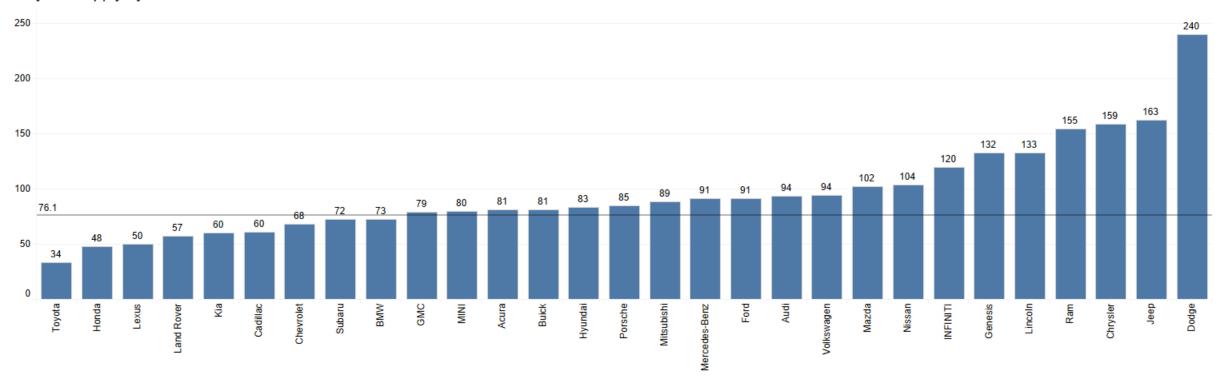


Brand Inventory | OEM Strategy Differs



Some domestic brands show the highest inventory while Toyota is less than half the average

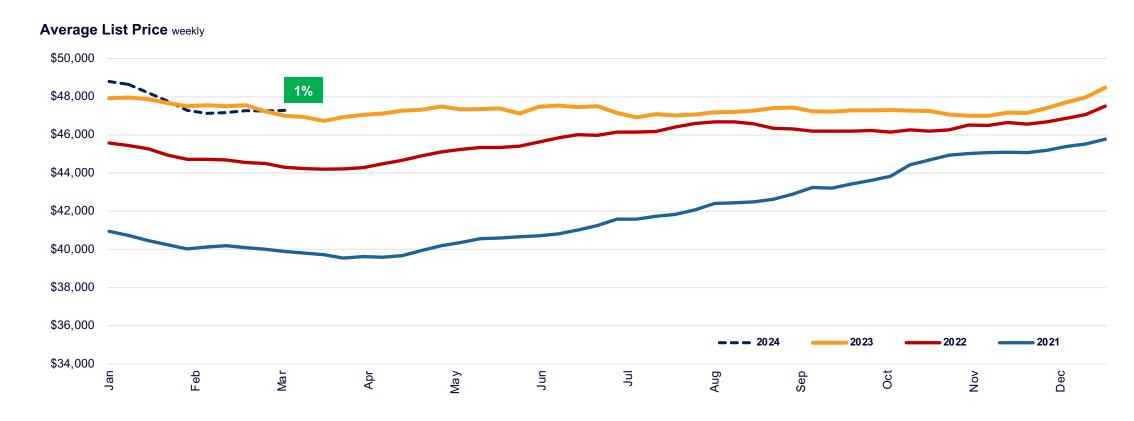
Days of Supply by Make





New Vehicle List Price | Flattening At This Time

Weekly listed prices showed little change for the fifth week in a row, but are now up 1% Y/Y





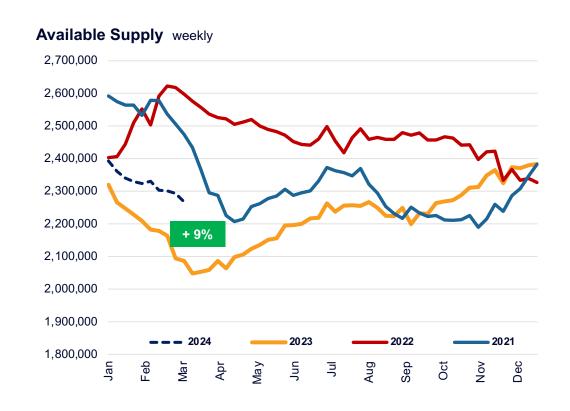


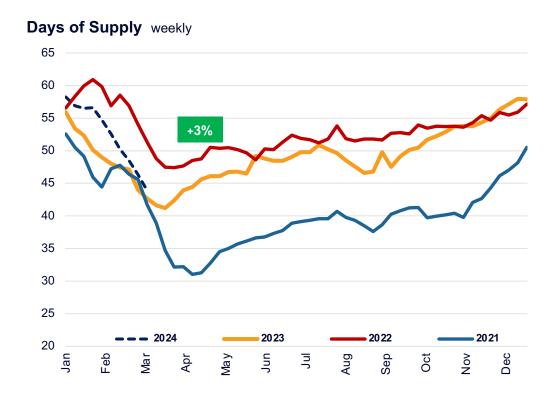
Scott Vanner

Business Intelligence Analyst

Used Vehicle Inventory | Up 9% or 181K From Last Year

Days of supply now 43.9, down 5% over the last week and only +3% against 2023









Used Vehicle Sales | Retail Sales Higher vs Last Year

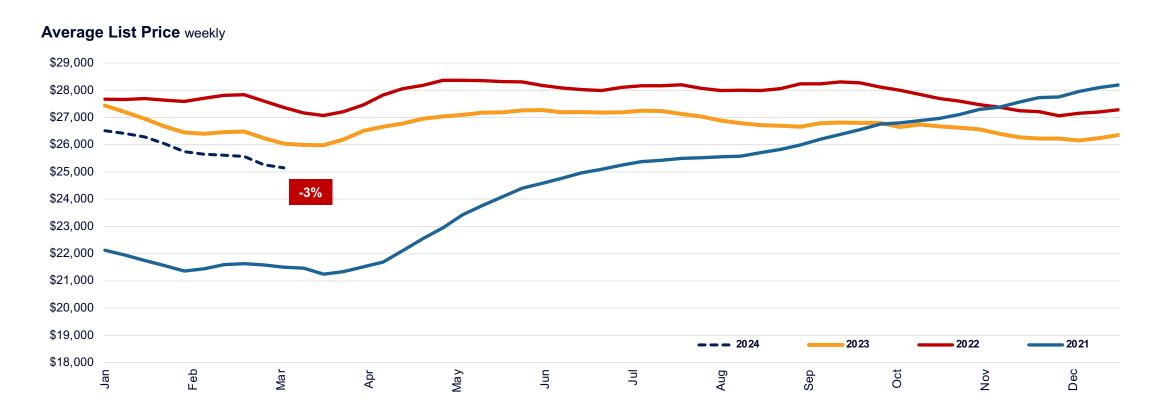
Weekly Sales estimates increased 4% over the latest week & have moved higher vs 23'

Estimated Rolling 30 Day Retail Sales weekly +6% 2021 Mar Dec



Used Vehicle List Price | Down 3% From Last Year

Listing Price has fallen each week this year, now 3% lower than 2023 levels

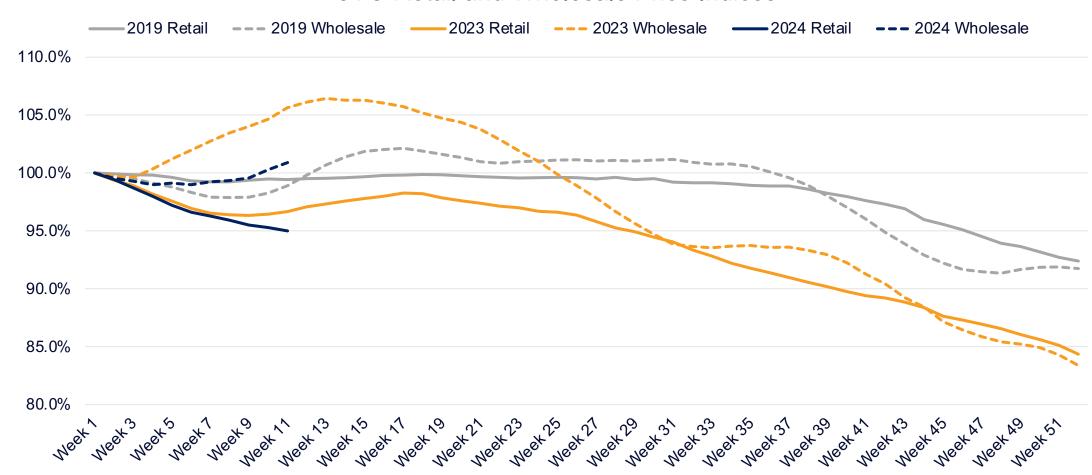




Used Price Trends Keep Diverging in 2024

The average MY 2021 wholesale price increased 0.6% last week while the average retail price declined 0.3%

3YO Retail and Wholesale Price Indices



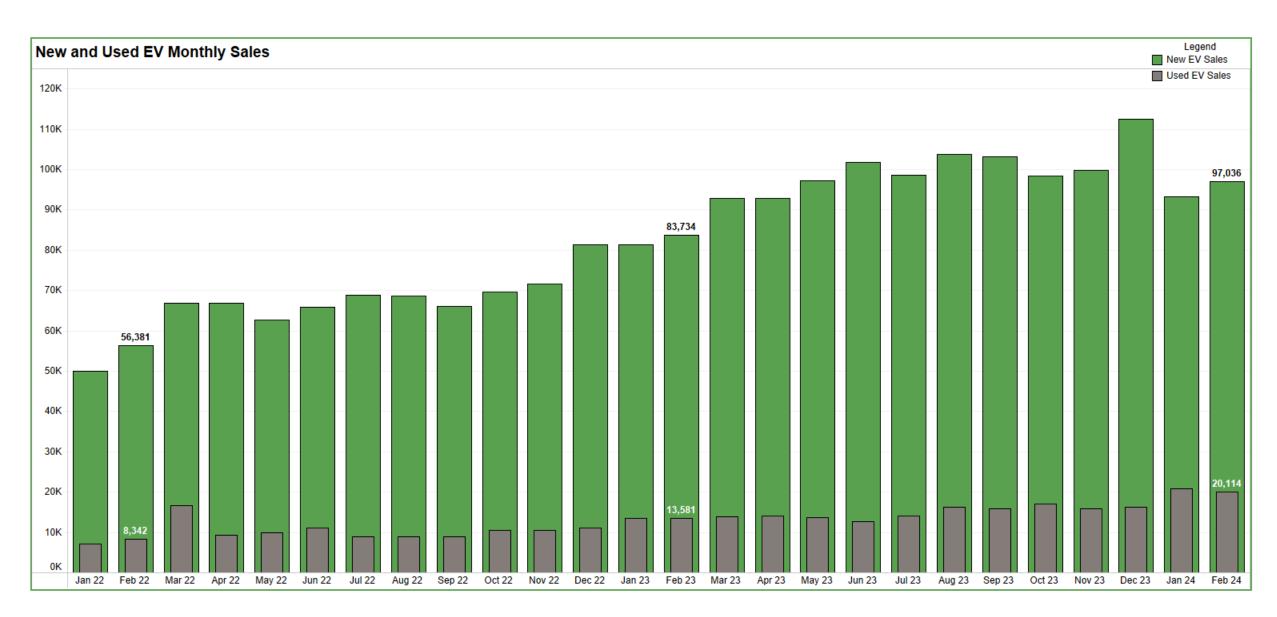




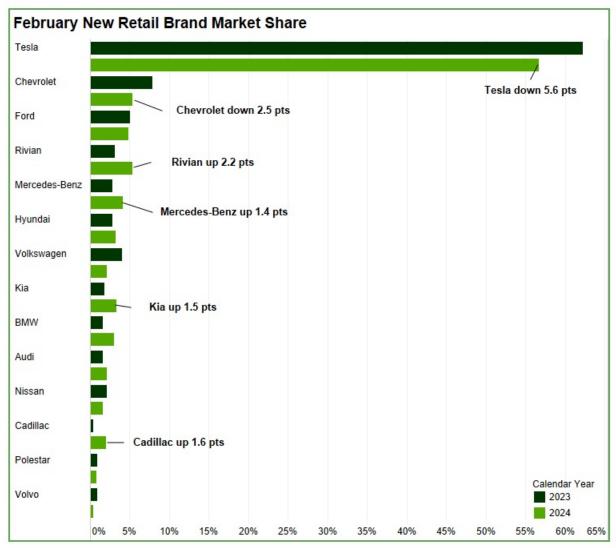
Tiffani Williams

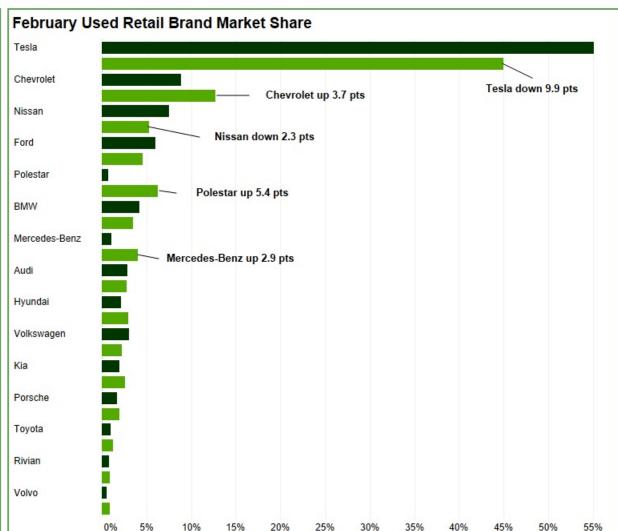
Business Intelligence Analyst

New and Used EV Retail Sales



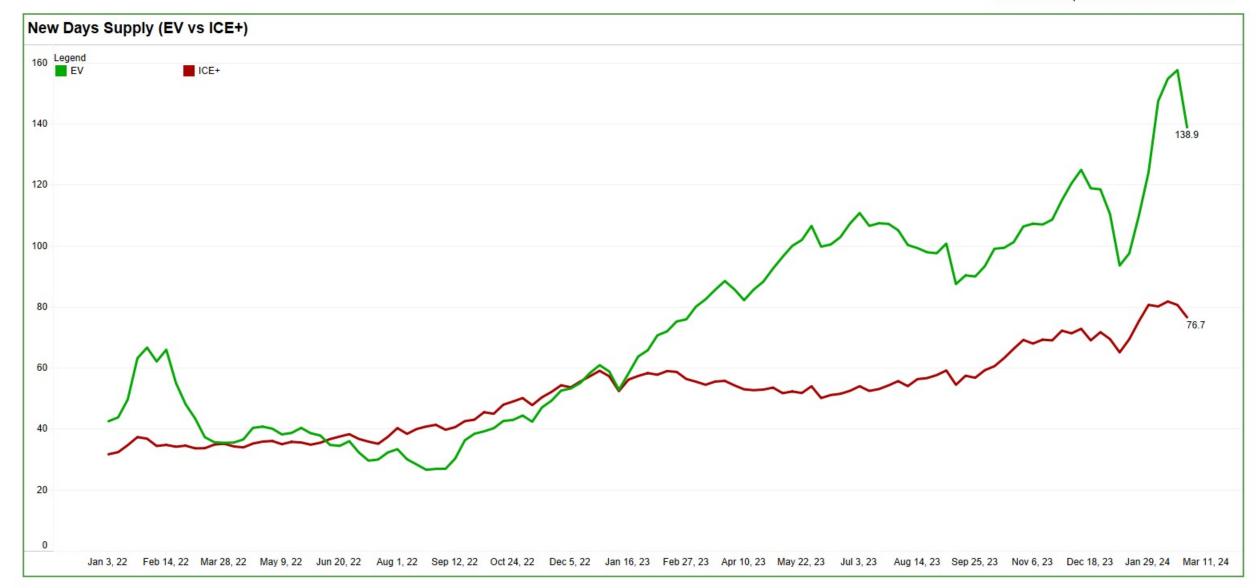
Retail Sales for Electric Vehicles: Brand Market Share



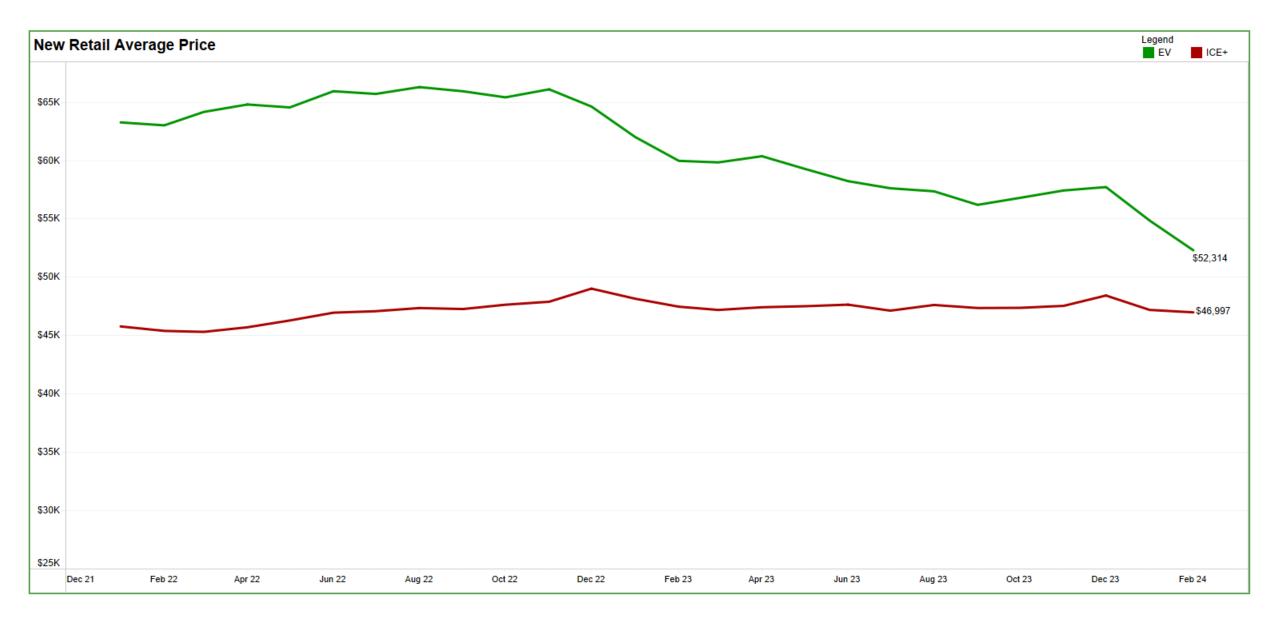


EV and ICE+ Comparison

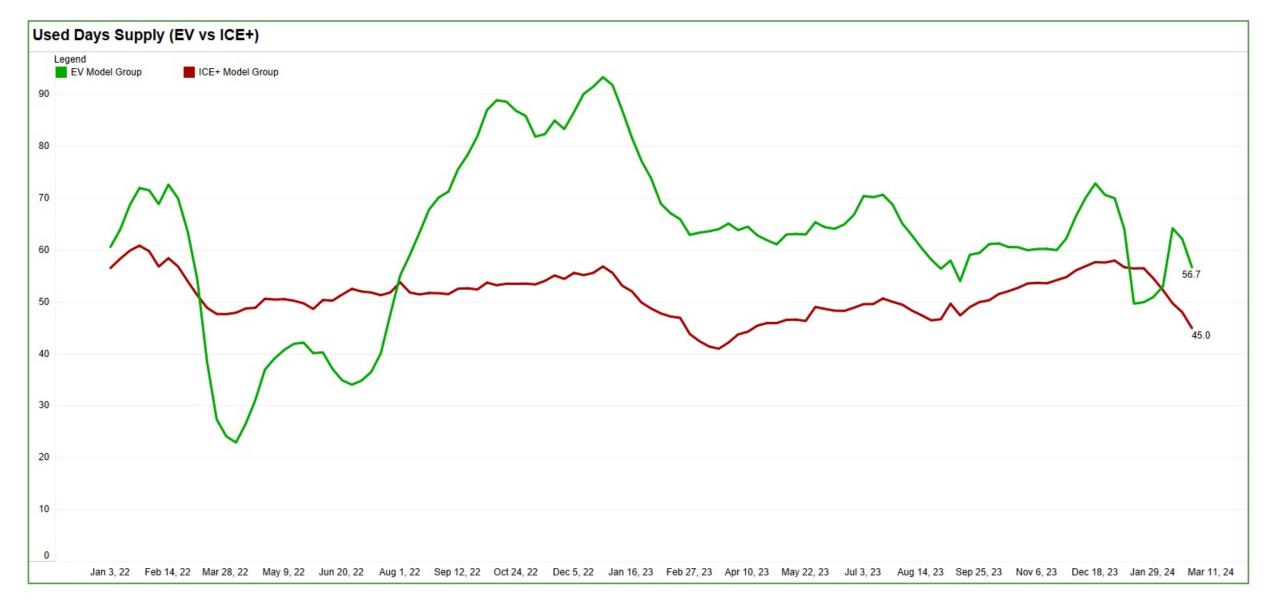
*Tesla, Rivian and Brands with a "Direct to Consumer Platform" are not represented here in the new car retail data.



New Retail EV versus ICE+ Comparison



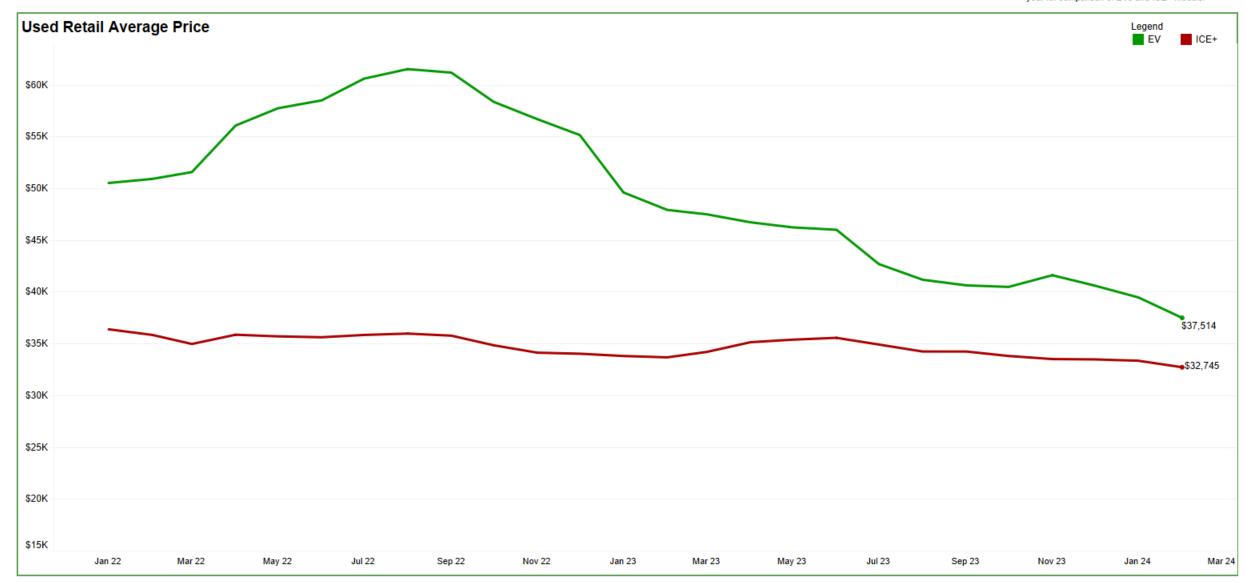
EV and ICE+ Comparison





Used Retail EV versus ICE+ Comparison

*Pool of data shows 5yo MYs or newer in each calendar year for comparison of EVs and ICE+ models.





Growing share of Super Prime/Prime buyers financed with captives while more Near/Sub Prime borrowed directly from credit unions

How Purchasers Financed Their Vehicle

(Among buyers who financed with a loan*)

	Total	Super Prime/Prime Credit Buyers (A)	Near/Sub Prime Credit Buyers (B)
#1 Method	Bank/CU Through Dealership/Retailer 51%. ♣	Bank/CU Through Dealership/Retailer 49% ♣	Bank/CU Through Dealership/Retailer 64% ^A
#2 Method	Direct with Bank 17%	Direct with Bank 18% ^B	Direct with Credit Union 18% ♣
#3 Method	Direct with Credit Union 16%	Financed with Auto Manufacturer 17% ^B ♠	Direct with Bank 10%

Base: Buyers who financed (excludes cash buyers) Letters indicate significant difference between groups at the 95% confidence interval Arrows indicate significant difference between years at the 95% confidence interval



^{*}Excludes lessees

Growing focus on ease and digitization



Top Reasons for Choosing a Lender (among those who purchased)*

Total Buyers

Lowest interest rate/APR (49%♣)

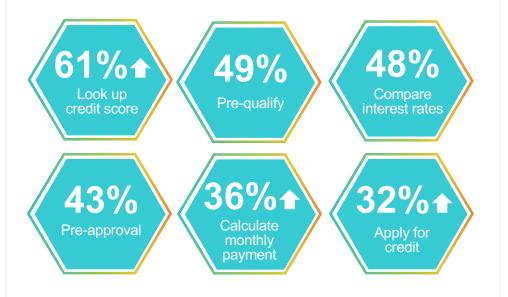
Trust this lender (31%)

Ease of the loan application process (31%♠)

Affordable monthly payment (31% ♣)

Dealer recommendation (23%)

[%] of Buyers Who Completed Step Online (among those who did each step)*



9% signed paperwork digitally





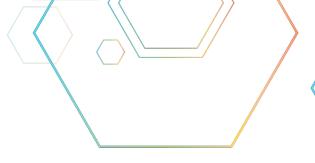
COX AUTOMOTIVE

^{*}Excludes lessees

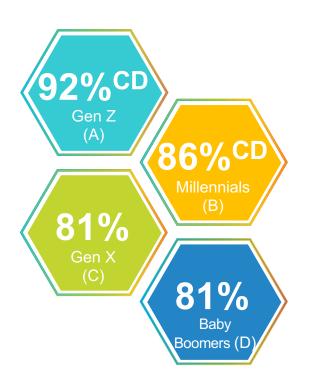
Base: Buyers who financed (excludes cash buyers)

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Marketing is most effective with Gen Z and Millennials



% Who Say "Familiarity" is Important in Lender Consideration*



^{*}Excludes lessees

Base: Buyers who financed (excludes cash buyers)

Arrows indicate significant difference between years at the 95% confidence interval Letters indicate significant difference between groups at the 95% confidence interval

How Car Buyers First Heard About the Lender They Selected (Among buyers who purchased*)

	Gen Z (A)	Millennials (B)	Gen X (C)	Baby Boomers (D)
Dealer/Retailer	30%	37%	46% ^{AB}	51 % ^{AB}
Existing lender customer	33%	32%	34%	37% ^B
Marketing campaign Marketing Includes: Online search engine, Online ad, TV ad, Direct mail and Radio	22% ^{CD}	18% ^{CD}	10%	9%
Family/Friends recommendation	14% ^{CD}	12% ^{CD}	7% ^D	2%

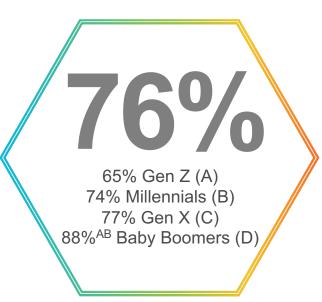


^{**}Added in 2023

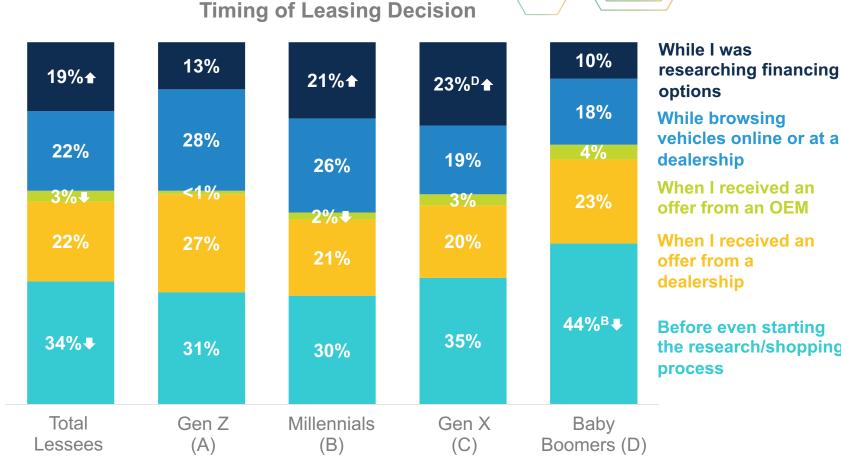
Baby Boomers are most satisfied with leasing; growing percentage of Millennials and Gen X decided to lease during the research process







% of lessees satisfied with overall leasing process (8-10)



dealership

Before even starting the research/shopping process

Base: Lessees

Arrows indicate significant difference between years at the 95% confidence interval Letters indicate significant difference between groups at the 95% confidence interval



KEY TAKEAWAYS

3 BIG THINGS





Tailor campaigns to the needs of Gen Z and Millennial buyers who are more receptive to marketing. Leverage data insights to deliver personalized messages, highlighting trust and reputation, across multiple online channels with a priority on third-party sites.



Completing more steps of the financing process online drives higher satisfaction and reduces time at the dealership. While most dealer websites have payment calculators and credit applications, upgrading with automation makes financing less stressful and provides a seamless experience.



Leasing is an attractive financing option for consumers for both its monetary and aspirational benefits. A growing number of Millennials and Gen X decided to lease a vehicle while researching financing options, a trend likely to continue as more attractive lease options become available.

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