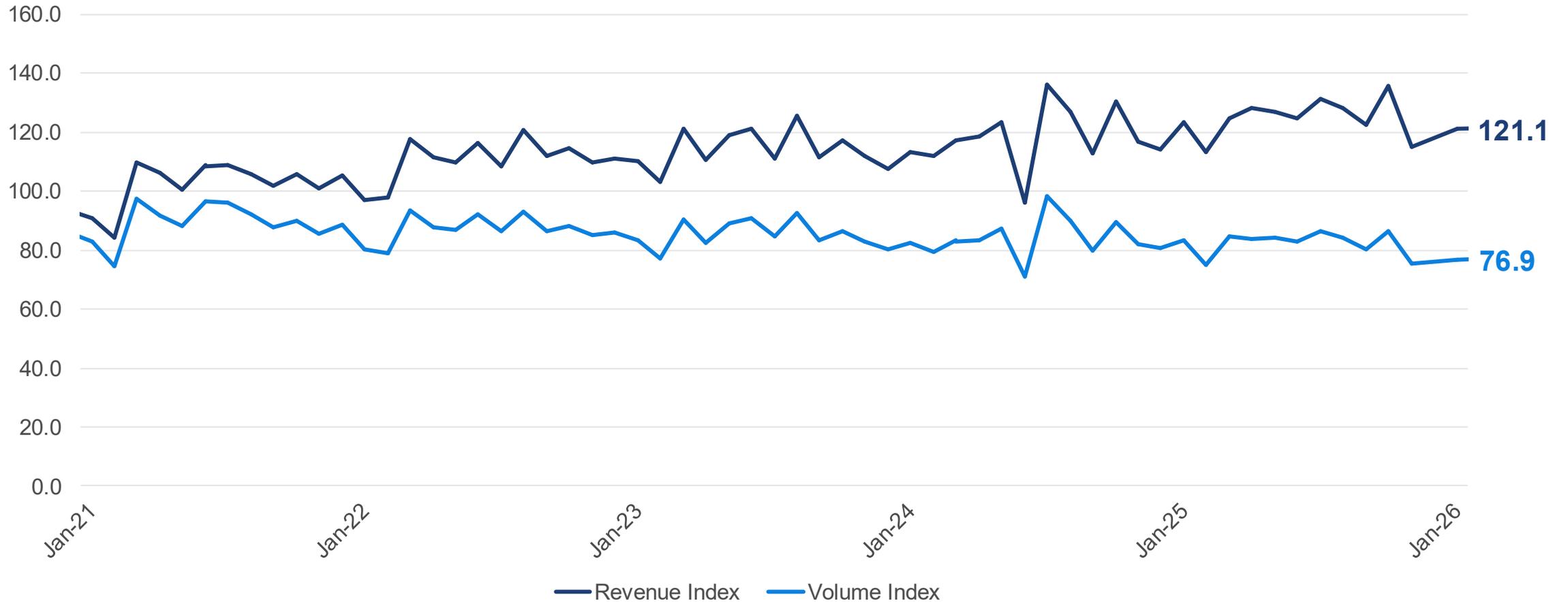# January Service Revenue and Ticket Volume Indices Updates

Service Revenue Index decreases 1.6% year over year, and Ticket Volume Index decreases 7.7% year over year

Revenue Index: 121.1
Volume Index: 76.9

Revenue Index — Volume Index

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About the Xtime Index

Repair Order Revenue and Repair Order Volume

The monthly Xtime service revenue and ticket volume metrics are designed to showcase average service department performance over time, with the information indexed to January 2019. The two top-line measures provide a glimpse into service department performance at franchised dealerships in the U.S. Xtime, a Cox Automotive brand, provides software that helps auto dealers facilitate more than 10 million service appointments monthly.

For more information on Xtime, visit: https://xtime.com/

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